Interfaith's Privacy Policy

The following security measures are in place to protect donor's personal information.

If an individual would like to update his or her information please contact: Paula Daniels, Director of Development, 617-773-6203 - pdaniels@interfaithsocialservices.org.

Interfaith Social Services has an IT security program in place that is executed by an IT managed services company.

These services include:

- Software patching services for operating systems
- Anti-Virus and updates
- Network security including wireless
- External vulnerability scans performed monthly
- Monthly IT attestation report of services provided that is reviewed by the Executive Director

Interfaith's donor records are stored in a cloud based CRM called Bloomerang. You can reference the Bloomerang privacy policy here: <u>https://bloomerang.co/privacy-policy/</u>

You can reference the Bloomerang security policy here: <u>https://bloomerang.co/security-policy/</u>

You can reference the Bloomerang GDPR policy here: https://bloomerang.co/gdpr

Privacy Policy

This privacy policy was created in order to demonstrate Interfaith's commitment to the privacy of our donors and website users. Interfaith Social Services places a high priority on protecting your privacy. We will not sell, share or trade our donors' names or personal information with any other entity, nor send mailings to our donors on behalf of other organizations. This policy applies to all information received by Interfaith Social Services, both online and offline, on any Platform ('Platform', includes the Interfaith website and mobile applications), as well as any electronic, written, or oral communications. To the extent any donations are processed through a third-party service provider, our donors' information will only be used for purposes necessary to process the donation.

This policy explains what type of information we collect and how this information is used.

What Personally Identifiable Information is Collected

Interfaith donors who use Interfaith's website at <u>https://interfaithsocialservices.org</u> and individuals that sign up to receive Interfaith e-communications voluntarily provide us with contact information (such as name and e-mail address). We may use this information for specific, limited purposes. You may always "opt out," either now or at any time in the future, if you do not wish to receive our communications.

Cookies

Similar to most websites, Interfaithsocialservices.org uses "cookie" messages to improve your use of our website. Cookies inform Interfaith of your identity and your preferences for our website based on your prior usage. The "cookie" is placed in your computer and is read when you come back to our website. Cookies expedite our ability to provide you with the information and features of particular interest to you. They also let us track your usage of <u>https://interfaithsocialservices.org</u>, so we know which parts of our site are most popular. You can reject cookies or cancel them by instructing your Web browser accordingly.

How Your Information May Be Used

We use your personal information in a variety of ways to provide you with personalized service. For example, we use your personal information to send e-mail messages to you; to answer your requests; to process your donations; to name a few. You always retain the option to opt out at any time. We may also use your information to track and record usage of our website. This allows Interfaith to know which website features are the most popular so we can better serve our users' needs.

Email Privacy

Interfaith does not provide, sell, or rent email addresses to any third party.

External Links

As an added convenience for you, Interfaithsocialservices.org may include links to external websites. Such links do not fall under the Interfaithsocialservices.org domain, and Interfaithsocialservices.org is not responsible for the privacy practices or the content of external websites. Therefore, please keep in mind that your use of any linked website is solely at your own risk.

Modifications

Interfaith reserves the right to amend this privacy policy from time to time. Thus, you should review it periodically. Usage of the Interfaith website is subject to the terms and provisions of this privacy policy.