



INTERFAITH SOCIAL SERVICES

THE SOUTH SHORE'S MULTISERVICE CENTER FOR FAMILIES IN NEED

ANNUAL REPORT 2016



PHOTO BY CHRISTINE M. HURLEY

ALLY DONNELLY AND HER DAUGHTER LUCY AT INTERFAITH SOCIAL SERVICES' 2016 SOUTH SHORE WALK & 5K RACE. AFTER 40 YEARS OF HOSTING A WALKATHON TO HELP OUR NEIGHBORS IN NEED, IN 2016 INTERFAITH CHANGED THE EVENT'S FOCUS TO OVERCOMING STEREOTYPES AND MISCONCEPTIONS ASSOCIATED WITH MENTAL ILLNESS AND ADDICTION. TOGETHER WE CAN #StopTheStigma.

INTERFAITH SOCIAL SERVICES

A 501(C)(3) NOT-FOR-PROFIT
ORGANIZATION

105 Adams Street
Quincy, MA 02169
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www.InterfaithSocialServices.org
info@InterfaithSocialServices.org

OUR MISSION: Founded in 1947, Interfaith Social Services is dedicated to improving life for South Shore families and individuals in need. Our unique approach relies on a team of volunteers, donors and community partners who deliver compassionate, client-centered programs focused on hunger, mental health and emergency assistance.

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FIND US...
FRIEND US...
FOLLOW US!

▶ LETTER FROM INTERFAITH SOCIAL SERVICES BOARD PRESIDENT AND EXECUTIVE DIRECTOR

THANK YOU TO EVERYONE who made an impact on our organization and the clients that we served last year. The annual report that you are reading looks back at 2016. This gives us an opportunity to recognize Interfaith's amazing donors and remember the many ways that our community mobilized to serve our neighbors in need. You have helped us to feed hungry families, prevent homelessness for area residents, and provide mental health counseling for people with no place else to turn for help. You have brought hope and joy to local children and families. What a year!

As we look forward to 2017, we are excited for the milestones that this year represents for our organization. In 2017 we will celebrate Interfaith's 70th anniversary and we will host our 20th annual Feed the Hungry Gala. This presents an opportunity to celebrate, commemorate and rededicate.

When people think about Interfaith Social Services the first image that frequently pops into their minds is food. Interfaith operates one of the largest emergency food programs in Greater Boston. It is wonderful how we are able to help thousands of people every year through this service, but Interfaith is much more than a food pantry. Since 1947 Interfaith Social Services has been dedicated to helping people with all types of hunger: people who are hungry for therapy and mental health counseling; people who are hungry to keep a roof over their heads; or who are hungry to keep the lights on for their families. We are here for everyone in our community in their moment of hunger. We are neighbors helping neighbors. Your support makes it all possible. Thank you!

Sincerely,

John O'Donnell, *Board President*

Rick Doane, *Executive Director*



SPECIAL THANKS TO OUR FEED THE HUNGRY GALA 2016 COMMITTEE:

Ally Donnelly and Greg Wallingford, chairs; Kara Bianchi, Mary Ann Blackmur, Charlotte Bodell, Tanya Buchanan, Emily Byrer, James Cahill, Katie Catlender, Jennifer Chu, Kevin Clow, Allison Corbett, Paula Daniels, Rick Doane, Cara Hafferty, Patricia Horne, Priya Howell, Seerena Huxley, Steve Iannacone, Kim Johnson, Amanda Kennedy, Donna Mavromates, Maura O'Brien, Jennifer Reale, Kelsey Rochleau, Adrienne Rowe, Daniele Serafini, Elizabeth Shaw, Lou Silva and Christina Weissensee. PHOTO BY PIERCE HARMAN

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INTERFAITH SOCIAL SERVICES HALL OF FAME VOLUNTEERS



THE MATTI LANG VOLUNTEER HALL OF FAME IS named after one of Interfaith's most dedicated volunteers, who gave decades of his life selflessly serving Interfaith's clients. The honor of being inducted into the Hall of Fame is bestowed upon volunteers who have been serving within the organization regularly for at least one year. Their names are inscribed on a plaque which hangs in Interfaith's foyer. These individuals were honored at this year's induction ceremony:

Braintree residents: Alicia Soriano, Barbara Betzger, Cara Hafferty and Cathy Conley

Cohasset residents: Kara Bianchi, Karen Partridge, Patrick and Tanya Buchanan

Quincy residents: Anita Riley, Christine Hurley, David and Liz Powers, Angela Johnson, Ellen Richman, Graeme and Priscilla Marsden, Harriet Barrett, Karen Stapleton, Kelsey Rochleau, Larry Reardon, Stephen and Linda Greene, Pat Murphy, Peter Griswold, Robert McEvoy and Seerena Huxley

Scituate resident: Maura O'Brien

Stoughton resident: Jarrod Rotondo

Brighton resident: Kristen Koch

Duxbury resident: Patty Horne

Hanover resident: Colleen Bolger

Hingham resident: Russell Goodman

Hull resident: Bill Turpie

Norwell residents: Hannah Bornstein and Jennifer Reidy

Pembroke resident: William Swanson



ARBELLA INSURANCE VOLUNTEERS

► One of Interfaith's closest community partners is Arbella Insurance. Their support makes our programs possible. **Throughout the year**, their army of volunteers distributes food to our clients, serves with dedication in all of Interfaith's initiatives and brightens our lives with their enthusiasm.



NEW DIRECTIONS COUNSELING CENTER ►

In February
Interfaith's
New Directions

Counseling Center experienced a 300 percent year-over-year increase in the number of clients seeking assistance. This leveled out over the rest of the year, but the program continues to see more clients than ever before. Though the Center accepts most forms of health insurance, one of their most important roles is to be a safety net for the uninsured and underinsured members of our community. Clients are assessed on an income based sliding-fee scale.



EASTER BASKETS ► Each month Interfaith's food pantry serves hundreds of children. **In March** they received a bonus. 350 kids received Easter baskets filled with candy and goodies. Bringing joy to children in need has been a part of Interfaith's mission since 1947.



SOUTH SHORE WALK & 5K RACE ►

Hundreds of participants filled the streets of Quincy **in April** as part of Interfaith Social Services' 42nd annual South Shore Walk & 5K Race, in support of efforts to challenge stereotypes and eliminate the stigma associated with mental illness and addiction. Hingham resident, and Interfaith's Board president, John O'Donnell celebrated a strong finish surrounded by his son-in-law Frank Casey, Daughter Kristin Casey, and grandsons Matthew and Jack.

PHOTO BY CHRISTINE M. HURLEY



**BLUE CROSS
BLUE SHIELD
GARDENERS** ►
**Throughout the
year** we enjoy the
contributions of
Blue Cross Blue

Shield of Massachusetts employees at our food pantry. The "Blue Crew" distributes food and on occasion harvests kale from our garden, as well as at their 3,000-square-foot garden at their office in Quincy, which employees planted this summer. The produce they grew was sold to fellow employees through an internal farmer's market. Proceeds were matched by Blue Cross and donated to Interfaith. Creative, sustainable, healthful community service.

THE YEAR



TOMATO GARDENING WORKSHOP

► **In May** over 50 eager gardeners filled Quincy's Kennedy Center to learn about container gardening. Participants walked away with free tomato seedlings, a bucket full of rich/nutritious soil and the knowledge to grow tomatoes anywhere there is sun. This event kicked off the season of Interfaith's Plant.Grow.Share. program. Formally called Harvest Helpers, Plant.Grow.Share. is a fresh food initiative for local food pantries. It is co-sponsored by Keohane Funeral Homes, the Weymouth Food Pantry and Interfaith Social Services.



VOLUNTEER APPRECIATION DINNER ►

In August many of Interfaith Social Services' volunteers and their loved ones assembled for an evening of food, fun and recognition. Guests enjoyed a lovely dinner and an array of delicious desserts prepared by Interfaith's staff and board members. The focal point of the evening was the induction ceremony into Interfaith's Volunteer Hall of Fame. After the induction the evening's festivities concluded with volunteers participating in a lively and competitive round of trivia. In 2016 volunteers contributed more than 23,000 hours of service through Interfaith's various programs.

PHOTO BY CHRISTINE M. HURLEY



BACK TO SCHOOL BACKPACKS ►

In August, our volunteers distributed 520 backpacks full of school supplies to the children served by our food pantry. The backpacks and supplies,

which were donated and assembled throughout the summer, went to 255 kids in Grades K–5, and 265 students in Grades 6–12. Thank you to everyone who donated and volunteered to help send these kids back to school with all of the tools they'd need to succeed.



HOMESAFE ► Throughout the year, Interfaith's HomeSafe program works with local families to prevent homelessness, providing budget counseling and emergency financial assistance to avoid eviction. Many of HomeSafe's clients are single parents struggling to make ends meet. Last year we referred 291 of them to Interfaith's food pantry. Many of these clients had no idea who to ask for help, and were grateful to discover this avenue of emergency assistance.

PHOTO BY NATIONS PHOTOGRAPHY



HELP FOR THE HOLIDAYS ►

With the assistance of an army of supporters in December, Interfaith's volunteers were able to distribute over 3,000 Christmas gifts to local children in need this holiday season. These children live in some very difficult circumstances; their families rely on Interfaith's pantry to put food on their tables. Our amazing donors provided more than food to these kids this Holiday season, they gave them joy.

IN REVIEW



HALLOWEEN COSTUMES ►

In October an amazing team of Interfaith Social Services' volunteers distributed Halloween costumes to over 200 children whose families are clients of our food pantry. These new and gently used costumes were all donated by the community. Interfaith's supporters truly rallied behind this project. Costumes poured into our offices from schools, businesses and individuals. It is incredible to be a part of a community filled with so many kindhearted and generous people.



THANKSGIVING PACKAGES ►

In November Interfaith Social Services' food pantry volunteers accomplished the herculean task of distributing

Thanksgiving meal packages to 741 households, comprised of 1,866 people. The grateful recipients all sat down to a special holiday meal with their families, thanks to Interfaith's donors, volunteers and supporters.

COMMUNITY HERO OF THE YEAR ►

At The Feed the Hungry Gala in December Charlene Manning, a Bureau Drawer Thrift Shop volunteer, was presented with Interfaith Social Services' Community Hero of the Year award. Interfaith's Bureau Drawer Thrift Shop is one of our organization's most important fundraisers; the entire shop is run by volunteers. Interfaith presents the Community Hero award each year to an individual who inspires others through selfless service.



FEED THE HUNGRY GALA 2016

► In December, a sell-out crowd of over 500 guests filled Granite Links' Ballroom in Quincy and set another fundraising record for Interfaith. More than \$300,000 was raised to provide food, mental health counseling and emergency assistance to South Shore residents in need. Guests enjoyed amazing auctions, delicious food, fun raffles, interactive games, live entertainment and more. Accounting for one-third of Interfaith's overall annual budget, the Gala is vital to our organization. We couldn't keep our doors open without the support we receive on this special night each year.

PHOTO BY PIERCE HARMAN

Thank you to our generous donors

INTERFAITH SOCIAL SERVICES is a privately funded organization. Support from our community makes it possible for us to serve thousands of local residents every year. We are indebted to the individuals, foundations, businesses, houses of worship, fraternal organizations, community groups and others who donate to support our efforts. Whether you contributed food, clothing, time or money, we are sincerely grateful for every donation received. This donor list covers the time period from 1/1/2016 to 12/31/2016. If you donated to Interfaith this past year but didn't see your name on this list, please let us know so that we can recognize your generosity. Thank you!

THANK YOU TO THE FOLLOWING BUSINESSES, FOUNDATIONS AND OTHER ORGANIZATIONS WHO DONATED DURING THIS PAST FISCAL YEAR...

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All Souls Unitarian
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 Bethany Congregational Church
 Christ Church Quincy
 East Congregational Church
 Faith Lutheran Church
 First Baptist Church of Wollaston
 First Congregational Church
 in Hanson
 First Congregational Church
 of Braintree
 First Congregational Church
 of Milton
 First Congregational Church
 Randolph
 First Parish in Hingham
 First Presbyterian Church –
 Quincy
 Fort Square Presbyterian Church
 Glad Tidings Church
 Good Shepherd Lutheran Church
 Hingham Congregational Church
 Holbrook United Methodist
 Church
 Houghs Neck Congregational
 Church
 Keturah Circle – First
 Congregational Church
 New Day – Quincy
 Old South Union Church (UCC)
 Parish of St. John the
 Evangelist – Hingham
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 United Methodist Church
 Quincy Point Congregational
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 Sacred Heart Church – Quincy
 Second Congregational Church
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 Union Congregational Church
 of Weymouth & Braintree
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 Wollaston Church of the
 Nazarene

THANK YOU...

TO THESE SPONSORS
OF THE 2016



INTERFAITH SOCIAL SERVICES FINANCIAL REPORT

INTERFAITH SOCIAL SERVICES, INC. STATEMENT OF ACTIVITIES FOR THE YEAR ENDED JUNE 30, 2016

Total Support & Revenue	\$1,954,527
Total Expenditures	1,905,649
Increase (Decrease) in Net Assets	48,878
Net Assets at Beginning of the Year	924,978
Net Assets at End of the Year	\$973,876

FISCAL YEAR 2016 PROGRAM AND ADMINISTRATIVE EXPENDITURES

New Directions Counseling Center	9%
HomeSafe: Homelessness Prevention	5%
Food Pantry and Seasonal Initiatives	72%
Bureau Drawer Thrift Shop and Career Closet	2%
Administration	6%
Fundraising	6%



THANK YOU...

TO THESE WONDERFUL
LOCAL BUSINESSES
WHO SEND VOLUNTEERS
EVERY MONTH TO SERVE
IN OUR PROGRAMS



MASSACHUSETTS



BY THE NUMBERS: INTERFAITH PROGRAMS IN 2016

784,963 pounds of food distributed by Interfaith's amazing volunteers;
501,352 meals distributed through the Pantry Shelf food program; **43,220** bags
of food distributed to hungry South Shore residents; **25,625** diapers distributed to
families in need; **23,349** hours donated by Interfaith's volunteers; **14,636** boxes of
food donated by local supermarkets and restaurants; **9,633** bags of clothing donated
to the Bureau Drawer Thrift Shop; **3,828** bags of food donated by local businesses,
houses of worship, schools and individuals; **2,895** visits with grieving families and
suffering patients at BID-Milton Hospital; **2,354** calls for assistance logged by
our counseling center; **2,340** counseling sessions with suffering local residents who
had no place else to turn for help; **1,393** hungry children served by the food pantry;
900+ households received Thanksgiving meal baskets; **893** households served that
had never been to a food pantry before; **840** individuals received help from
our HomeSafe program; **831** community volunteers served their neighbors in need;
600+ backpacks distributed to the children of food pantry clients; **600+** children
received holiday gifts; **363** households received budget counseling through the
HomeSafe program; **350** Easter Baskets distributed to children of food pantry
clients; **330** children avoided homelessness thanks to the HomeSafe program;
300+ Halloween costumes donated to children of food pantry clients;
114 professional clothing outfits distributed to job seekers

THE STEWARDSHIP PRINCIPLE ► Interfaith Social Services' staff and volunteers are committed to the stewardship principle. We are stewards of the donations that we receive. We pledge that the time, money and other goods donated to our organization will go towards helping the most number of people, in the most efficient and caring way possible.