I am a single mom with three kids, and I do everything by myself, and I need help. Economy, falling on hard times. I got custody of my kids, who are deaf. Because I need help for my family. To help my children have a happy Christmas. I was hurt last February, and have been out of work. For gifts; I can barely pay the bills. Single mother due to domestic violence; father left country. I am a single parent, and need assistance with food and utility bills. I have a large family.

INTERFAITH SOCIAL SERVICES
ANNUAL REPORT 2012–2013

and just cannot afford Christmas. I am a single mother with limited means, and struggle with the holidays, so any help is greatly appreciated. I am on disability, which is a fixed income and not enough to hardly pay bills, let alone buy extra food and xmas presents for kids. It’s a hard year, and I don’t have money. I am in a domestic violence shelter and I cannot afford gifts for my children. We lost our house. I live in an apartment, my son got sick last year and I had to quit my job, while my husband works two part time jobs. I am a single mother with a special needs child. Loss of husband’s job; hopefully I will be on the other end next year to help others. I am a single working mother of three. Living on a low income, struggle and need all the extra help that an organization like this has to offer. We are so thankful for the community assistance. I am guardian of my grandkids, and I have disability and a limited income. They are very helpful, and they don’t judge you or put you down. Very, very helpful. I don’t have enough money for my children. I am a single mother with a special needs child. I am disabled due to illness. I need some help this year for my four-year-old son; I have very little to help us both out now. Times are tough; there are two disabled people in the home, father is 79, ill nephew came to live with us; he lost both his parents, we have custody. I am very grateful to organizations that extend help to families when times are hard. It is a blessing, and I know the day will come when I can give back and bless a family as I have been blessed. God is good all the time! — Happy Mom.
PRESIDENT’S ANNUAL REPORT

We were blessed with a very good year in 2013. Interfaith was able to meet the substantial needs of its clients and meet all financial obligations. The Agency produced a positive cash flow from operations that helped replace the roof at our office. All of this is possible because of all our supporters, all our volunteers and all our employees. Thank you for your excellent work. We are privileged to be able to carry on what others have started and nurtured. We look forward to the coming year and are hopeful that we can meet the challenges that will come our way.

Sincerely,

Brian Manning
President, Interfaith Social Services Board of Directors

EXECUTIVE DIRECTOR’S ANNUAL REPORT

Interfaith Social Services is a dynamic and unique organization. Our staff and teams of dedicated volunteers provide an impressive variety of programs to people who are struggling to make ends meet and to those who are suffering from wounds invisible to the rest of the world. This annual report outlines the amazing work that has been accomplished through Interfaith’s programs this past year.

For almost seven decades Interfaith has been working to improve life for South Shore families and individuals. Our client-centered programs are focused on hunger, mental health and emergency assistance.

Interfaith’s staff and volunteers work side by side every day to transform our offices into a refuge for our neighbors in need. This work is made possible because of you. The incredible support we receive from our friends and the community have allowed us to serve so many thousands of people this past year. On behalf of our clients, thank you.

Sincerely,

Rick Doane
Executive Director, Interfaith Social Services

ABOUT THE COVER

Our annual report cover features quotes from our food pantry clients. They recorded them when they were registering to receive assistance through our Help for the Holidays program. These are their own words. Some grammatical mistakes were corrected, but otherwise their quotes have not been altered. They are our neighbors, colleagues and friends. We are so grateful that because of support from donors like you we are here to help them.
Interfaith Social Services is dedicated to improving life for South Shore families and individuals in need. Teams of volunteers, donors and community partners help to deliver compassionate, client-centered programs focused on hunger, mental health and emergency assistance.

**Services include:**
- **The Pantry Shelf**: one of Greater Boston’s largest food pantries
- **Homesafe**: budget counseling, homelessness prevention, rent and utility assistance
- **Learning Pantry**: life skills education for food pantry clients
- **Harvest Helpers**: community gardening to support food pantries
- **Career Closet**: free professional attire for low-income job seekers
- **Special Holiday Initiatives**: brightening the lives of families served through our food pantry

**Programs include:**
- **The New Directions Counseling Center**: mental health counseling for adults, children, couples, and families
- **The Bureau Drawer Thrift Shop**: operated entirely by volunteers with all sales benefiting Interfaith’s programs

**PANTRY SHELF**
- 18,141 hungry individuals fed through the Pantry Shelf food program
- 591,051 pounds of food distributed by Interfaith’s amazing volunteers

**SPECIAL HOLIDAY INITIATIVES**
- 300 Easter baskets distributed to the children of food pantry clients
- 450 children received backpacks filled with school supplies
- 300+ children received new and gently used Halloween costumes
- 800+ households received Thanksgiving meal baskets
- 600+ children received Christmas gifts

**HOMESAFe**
- 461 families were able to remain in their homes or avoid the loss of a basic utility
- 1,073 people served by the HomeSafe program
- 493 households received budget counseling

**NEW DIRECTIONS COUNSELING CENTER**
- 3,203 number of calls for assistance received by our counseling center
- 1,957 counseling hours logged by our caring counselors
- 2,100 visits with grieving families and suffering patients at Quincy Medical Center

**BUREAU DRAWER THRIFT SHOP AND CAREER CLOSET**
- $55,427 collected via the Thrift Shop to support Interfaith’s programs
- 6,137 shoppers at the Bureau Drawer Thrift Shop
- 8,266 bags of clothing donated to the Bureau Drawer Thrift Shop
- 350 outfits of professional clothing distributed to low income job seekers

Left: Cindy Lee, Sarah Paramore, Wafa Lavelle, Kate Lally are a few of the amazing Thrift Shop Volunteers. Center: Volunteers work to distribute Christmas gifts to the children of food pantry clients. Right: Counselors from New Directions Counseling Center include Maureen Richardson, RN, LMHC; Una Armstrong, LICSW; Claire Hagan, RN, LMHC; Anne M. Donovan, LADAC; Robert F. Taylor, MSW; Barbara Goodman, M.Ed.

William, with his mom Renee, was thrilled to find a racecar driver costume when he visited the food pantry this October.
SOUTH SHORE WALK IN APRIL

Less than a week after the devastating tragedy in Boston, over 300 local residents participated in Interfaith Social Services’ South Shore Walk on April 20, 2013. Since 1974, Interfaith’s walkathon has generated funding and awareness about poverty on the South Shore. The 2013 Walk also helped to raise funds for families affected by the Marathon bombing. Walkers raised over $18,000 for Interfaith’s crucial programs and for The One Fund–Boston. This year’s walk will be held on Saturday April 26, 2014.

QUINCY PRAYER BREAKFAST IN MAY

Sponsored by Quincy Mayor Thomas P. Koch, the city’s Annual Prayer Breakfast was held on Thursday, May 2, 2013. Almost 300 attendees packed The Tirrell Room in Quincy to hear speakers and faith leaders address the theme of ‘Living our Faith.’ Proceeds from the event benefited both Interfaith Social Services and The Esther R. Sanger Center for Compassion/Quincy Crisis Center. The 2014 Breakfast will be held on Thursday May 1, 2014.

At right, Mayor Thomas P. Koch is flanked by program participants from the 2013 Quincy Prayer Breakfast. The program featured faith leaders and members from dozens of local denominations.
FEED THE HUNGRY GALA IN DECEMBER

On December 5, 2013 Interfaith’s sixteenth annual Feed the Hungry Gala raised a record-setting $135,000 to support South Shore residents in need of food, counseling, housing and other basic necessities. Gala attendees enjoyed carnival-themed games, auctions, an illusionist and delicious food prepared by Celebrity chefs from Davio’s Northern Italian Steakhouse, Alma Nove, Burtons Grill, Michael Aprea Catering, Steel & Rye and Union Fish Seafood and Raw Bar. Guests also enjoyed a vodka tasting by KEEL Vodka and a whiskey tasting by 2Gingers. This year’s Gala will be held on Friday December 5, 2014.

COMMUNITY HEROES OF THE YEAR HONORED AT GALA

Each year at the Feed The Hungry Gala, Interfaith Social Services presents a Community Hero of the Year Award to an individual or individuals who inspire others through selfless service. The 2013 Hero of the Year awardees were Cindy Lee and Ed Kelley. From distributing gifts for children at Christmas time to mopping up leaking ceilings, Cindy and Ed personify “community hero.”

Cindy volunteers as the manager of Interfaith’s Bureau Drawer Thrift Shop. She started as a food pantry volunteer in 1996. Over the years she has served on many event planning committees, coordinated indoor yard sales, worked as the front desk receptionist, Career Closet volunteer and Help for the Holidays volunteer. Cindy currently serves as the secretary of Interfaith’s board of directors; she leads by example and is a friend to all.

Ed started volunteering at Interfaith ten years ago. He works as a statistician in food pantry and volunteers in the thrift shop by personally disposing of all the donated clothing which is not suitable for resale. On Tuesday evenings Ed serves all of Interfaith’s food pantry clients who cannot come to the pantry during regular hours. He has a kind word and welcoming smile for all who come through Interfaith’s doors.

Past Community Hero award recipients include: Paula Lombardo, Beverly Tangvik, Thomas F. Williams, Esq., Kris Larsen, Matti Lang, Jan Stewart, Mary Ann Walsh, Robert F. Taylor, Margaret Davidson and Andrew Scheele.
In 2013 volunteers donated 22,245 hours of service assisting Interfaith’s clients. Volunteers are the heart and soul of Interfaith Social Services. They distribute food, sort clothing, answer telephones, plan fundraisers and perform many other duties. These volunteers personify Interfaith’s conviction that the best way to help our neighbors in need is by mobilizing members of their own community who compassionately provide the help that is needed. Thank you to these volunteers who contributed to our mission in 2013.

Chickie Abdallah
Evelyn Ahearn
Adrienne Allen
Linda Alloy
Emily Ansel
Rosemary Arthur
Yesenia Badia
Gabriella Barbara
Jillian Berry
Kim Bersani
Russell Boyd
Rita Buckmann
Beth Burnes
Nicole Burnett
Ed Calabro
Andree Camobreco
Susan Carlson
Natasha Chan
Donna Chapman
Larissa Chassman
Chris Choi
Bob Cohen
Valerie Colbert
Mary “Dolly” Colella
Ashley Coleman
Brenda Coleman
Judy Coleman
Janice Collyer
John Correia
Caroline Cote
Carol Courage
Jenn & Hannah Cox
Betty DeCristofaro
Tim Dickinson
Mary Dinneen
Thomas Dinneen
John Doherty
Neil Doherty
Susan Donnelly
Conor Doyle
Jean-Marie Doyle
Phi Du
John Dunner
Terri Elder
Abby Engstrom
Riley Esco
Amanda Espanza
Christina Feliz
Janice Ferrera
Mary “Babe” Flaherty
Susan Flaherty
Anna Folcarelli
Dorothy Fredey
Hayley Gardiner
Ryan Garvin
Richard Gauthier
Deborah Gilman
Meredith Gilmore
Susan Goodale
Jim Grant
Lynn Guilbault
Erla Guiney
Mu Han
JoAnne Hennigan
Yolonda Hughes
Evans Jacques
Benjamin Johnson
Sandra Johnson
Dana Jones
Ina Jones
Joanne Jordan
Jim Keenan
Ed Kelley
Corinne Kennedy
John King
Nicki Kruklowski
Kate Lally
Meredith Lane
Bettyanne Lang
Frances Langille
Samantha Lau
Wafa Lavelle
Cindy Lee
Lily Lee
Carol Leonard
Martha Lewandowski
Nanda Lopes
Courtney Mahoney
Fred Mahoney
Paula Malzone
Judy Manning
Jessica Martin
John Martland
Diane McCrackin
Michael McDevitt
Maura McDonough
Maureen McGuire
Patrick McKeon
Coleen McLaughlin
Stacey McMahon
Irene McMullen
Joyce McMullen
Anne McNeil
Corinne Mikami
Kendra Mikami
Maureen Mills
Janet Mullins
Roberta Nevins
Karen Ng
Matthew Nielsen
Patricia Norton
Ellen O’Brien
Sean O’Connor
John O’Donnell
Frank O’Donoghue
Ellen Ogilvie
Nancy O’Reilly
Sarah Paramore
Anjali Paudyal
Sue Perch
Bob Pettiti
Shirley Poore
Robert Pound
Jonae Pridgett
Anne Marie Quigley
Jean Racicot
Diane Rann
Grace Reineke
Gale Rent
Jack Richardson
Matt Roffo
Cynthia Ryan
Gayle Ryan
Rawia “Roe” Salama
Heather Sargent
Linda Schatz
Joanne Shea
Shahin Shobeiri
Odeyten Silva
Angelica Sincavage
Marcy Smith
Renie Smith
Janice Spellman
Fay Strigler
John Stuart
Tina Su
Kathy Taylor
Alison Telesmanick
Tim Thomas
Sheila Weinberg
Donna White
Helen Williams
Gail Wilson
Tracie Winn
Cori Worth
Gail Yaworsky
Kelly Yue
Leighann Zemp
Marie Zinkus
Geraldine Zoquier
Thank you to our generous donors

Interfaith Social Services is able to pursue our mission thanks to the generosity of individuals, foundations, businesses, houses of worship, fraternal organizations, community groups and others who made a donation this past year. Whether you contributed food, clothing, time or money we are sincerely grateful for every donation received. This donor list covers the time period from 7/1/2012 to 6/31/2013.

THANK YOU TO THE FOLLOWING BUSINESSES, FOUNDATIONS AND OTHER ORGANIZATIONS WHO DONATED DURING THIS PAST FISCAL YEAR...

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Mohegan Sun
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Continued from previous page

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National Realty Development
Navitix Diagnostix Inc.
Neposset Valley Survey Associates., Inc.
New England Aquarium
New England Comics, Inc.
New England Ice Cream
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Puppet Showplace Theatre
Quincy After School
Quincy Credit Union
Quincy High School
Quincy Lions Club
Quincy Lodge Of Elks No. 943
Quincy Mutual Group
Quincy Rotary Club
Quincy Traffic Officers
Quinn Associates, Inc.
Raffael’s At South Shore Country Club
Randolph Savings Bank
RCP, Inc.
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Regan Communications Group
Renaissance Boston Patriot Place
Hotel & Spa
Riva Restaurant
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Robin’s Nest
Roche Bros/Sudbury Farms
Rock Spot Climbing
Roofers Union Local #33
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Sea Mist Resort
Six Flags New England
SML Apparel Sales
South Coastal Bank
South Liquor Mart
South Shore Bank
South Shore Conservatory
South Shore Dental Prosthetics
South Shore Workforce
Investment Board
South Shore YMCA
Southeastern Regional School District
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Square Cafe
Stars On Hingham Harbor
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State Street Foundation, Inc.
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Company LLC
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Thayer Academy
The Adams Condo Assoc.
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The Quincy Sun
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WEI
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Women of The Moose Chapter 2042
WSM Hingham Properties LLC
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Zoo New England

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Boston Society of New Jerusalem
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East Congregational Church
East Weymouth Congregational Church
Faith Lutheran Church
First Baptist Church of Milton
First Baptist Church of Wollaston
First Church of Squantum
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United First Parish Church Unitarian
Winthrop Congregational Church
Wollaston Church of the Nazarene
Wollaston Congregational Church
Wollaston Lutheran Church
Women’s Guild, Wollaston Lutheran Church

St. Andrews Episcopal Church
St. Agatha Parish
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Each year, the organization chooses to honor some of our supporters who have regularly volunteered within the organization for at least one year. These dedicated individuals are inducted into the Matti Lang Volunteer Hall of Fame and their names are inscribed on a plaque which hangs in Interfaith’s foyer. The following are this year’s inductees:

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| Cohasset: Greg Wallingford |
| Dorchester: Nicole Burnett and Irene Smith |
| Taunton: Jean-Marie Doyle |
| Fall River: Jessica Martin |
| Hingham: Ally Donnelly and Sarah Paramore |
| Hull: Andree Camoebroce |
| Milton: Janice Ferrera and Anna Folcarelli |
| Quincy: Wayne Batson, Dorothy Fredey, Lynn Guilbault, Yolonda Hughes, Wafa Lavelle, Maureen McGuire and Gayle Ryan |
| Scituate: Todd Broderick |

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Interested in being active, getting involved in the community and making friends? Your face could be here. Interfaith is one of the South Shore’s most popular centers for volunteering and community engagement. We have many volunteer opportunities available. Contact pdaniels@InterfaithSocialServices.org today for more information.